

## Enhancing digital resilience in education: An action plan to protect children and young people online – summary of actions

1. Advice and support		Status
1.1	In recognition of the important role parents and carers play in keeping their children safe online, the Welsh Government will continue to provide bilingual guidance on various online safety issues to support them in keeping their families safe online.	Ongoing.
1.2	The Welsh Government will continue to periodically share tips and advice with parents and carers about the safe uses of screen time through our 'Parenting. Give it time.' campaign website and Facebook pages.	Ongoing.
1.3	The Welsh Government will develop and provide bilingual online safety guidance and resources for school governors to promote further understanding of online safety issues and to help them in their responsibility to keep learners in their school safe online.	Ongoing.

2. Collaboration		Status
2.1	The Welsh Government will work with UK Safer Internet Centre to support the delivery of online safety events including the annual Safer Internet Day stakeholder preparation session and Online Safety Live briefings.	Ongoing.
2.2	The Welsh Government will engage with the UK Government on the development of a UK Internet Safety Strategy and the Online Harms White Paper.	Ongoing.
2.3	The Welsh Government will continue to participate in the Executive Board of the UK Council for Child Internet Safety (UKCCIS) to ensure Wales is represented at a UK level.	Ongoing.
2.4	The Welsh Government will continue to support the National Safeguarding in Education Group, to draw together local authority leads and other partners to share good practice and complete project work in safeguarding. Officials from Welsh Government will attend to represent the Hwb online safety programme of work.	Ongoing.
2.5	The Welsh Government will continue engage with the Personal and Social Education (PSE) Advisory Group, considering online safety issues, as appropriate. The PSE Advisory Group will continue to act as a quality assurance for PSE-type lessons when required.	In progress.
2.6	Online safety will play a key role in the future of relationships and sexuality education following the recommendations put forward by the Sex and Relationships Education Expert Panel in March 2017.	Ongoing.

2.7	The Welsh Government will promote the use of the Digital Competence Framework, by continuing to work with schools to embed the necessary digital skills, knowledge and attitudes across the whole curriculum to protect learners online.	Ongoing.
2.8	The Welsh Government will continue to provide funding through the Regional School Improvement Grant to enable the regional consortia to actively promote digital citizenship, and the safe and responsible use of digital technology.	Ongoing.
2.9	The Welsh Government will participate in the Wales Internet Safety Partnership (WISP) to provide updates on online safety work programmes and discuss online safety issues.	Ongoing.
2.10	The Welsh Government will explore how to strengthen online safety provision in education other than at school (EOTAS) settings, including pupil referral units (PRUs).	Closed.
2.11	The Welsh Government's Health and Education portfolios will jointly fund a pilot to test approaches to the provision of mental health in-reach support to schools from Child and Adolescent Mental Health Services (CAMHS).	In progress.
2.12	The Welsh Government will continue to work with Pioneer Schools through the relevant areas of learning and experience, including Health and Well-being, to ensure online safety issues inform the development of the Curriculum for Wales framework.	Delivered.
2.13	The Welsh Government will continue to fund the All Wales School Liaison Core Programme (AWSLCP) in 2019–20 in partnership with the police. Online safety is an area covered by the programme.	Ongoing.
2.14	The Welsh Government will liaise with the National Cyber Security Centre to promote Cyber First programmes in Wales.	Ongoing.
2.15	The Welsh Government will work with Get Safe Online to ensure there is an effective launch of its newly developed Welsh-language website.	Ongoing.
2.16	The Welsh Government will work with the other devolved nations and the UK Government to share good practice in online safety and explore opportunities to collaborate.	Ongoing.
2.17	The Welsh Government will work with Google and ParentZone in support of their online safety education programme.	Ongoing.
2.18	The Welsh Government will work with partners to ensure that young people have access to accessible information and advice to support awareness raising regarding the issue of self-harm and suicide.	Ongoing.

2.19	The Welsh Government will work with the National Crime Agency (NCA) to explore opportunities to work together to deliver education and raise awareness of online child abuse and exploitation.	In progress.
2.20	The Welsh Government will develop, through the British-Irish Council, 'Be Safe. Discover. Connect.' as a branding for collaborative resources.	Ongoing.
2.21	The Welsh Government will collaborate with industry and academia to support the development of a cyber security workforce to ensure that demand for skills can be met and cyber professionals can find rewarding employment in Wales.	New action.
2.22	The Welsh Government will engage with the All Wales Schools Data Protection Officer Network.	New action.
2.23	The Welsh Government will engage with Internet Matters to explore opportunities for collaboration.	New action.
2.24	The Welsh Government will develop its relationship with the Internet Watch Foundation (IWF) supporting online safety provision in Wales.	New action.
2.25	The Welsh Government will support the National Digital Exploitation Centre (NDEC) to scope and develop routes for Welsh learners in to the cyber industry and promote outreach activity with schools.	New action.
2.26	The Welsh Government will work with the Football Association of Wales (FAW) on raising awareness of issues such as misinformation and online hate speech towards girls and women.	New action.
2.27	The Welsh Government will join and be represented on the UK Council for Internet Safety (UKCIS) Early Warning System Group.	New action

<b>3. Communication and promotion</b>		<b>Status</b>
3.1	The Welsh Government will continue to support education stakeholder engagement events which include a focus on online safety.	Ongoing.
3.2	The Welsh Government will continue to provide a dynamic online safety area on Hwb, for sources of online safety news, events and resources for children, young people, education professionals, governors, parents and carers.	Ongoing.
3.3	The Welsh Government will support Safer Internet Day in Wales annually to raise the profile and importance of online safety across Wales.	Ongoing.
3.4	The Welsh Government will use social media platforms to communicate and raise awareness of the extensive range of online safety activities taking place across Wales.	Ongoing.
3.5	The Welsh Government will continue to work with SWGfL to provide a monthly bilingual online safety newsletter.	Ongoing.
3.6	Building on the 'This is Not Love. This is Control' campaign, the Welsh Government is rolling-out a campaign to highlight the issue of coercive control in relationships specifically aimed at young people.	Delivered.
3.7	The Welsh Government will engage with the youth work sector to ensure appropriate online safety resources are available and publicised.	Ongoing.
3.8	The Welsh Government will work with the National Cyber Security Centre (NCSC) to support and develop education activities to be included in the CYBERUK 2021 Programme.	New action.
3.9	The Welsh Government will develop a campaign to promote and raise awareness of the risk of phishing to support education stakeholders in Wales.	New action.
3.10	The Welsh Government will continue to build and develop the 'This is Not Love. This is Control' campaign.	New action.

4. Guidance and policy		Status
4.1	The Welsh Government will revise and update the statutory safeguarding guidance, 'Keeping learners safe', which will include an update on online safety.	In progress.
4.2	The Welsh Government will ensure the issues of online grooming and child sexual exploitation are considered when updating the statutory guidance 'Safeguarding Children and Young People from Sexual Exploitation'.	In progress.
4.3	A multi-agency task and finish group will develop all Wales practice guidance on safeguarding children at risk of online abuse. This will be consulted on and issued by Cardiff and the Vale Safeguarding Board on behalf of the Association of Directors of Social Services (ADSS) Cymru and the Safeguarding Boards in Wales. The National Protection Procedures and supporting practice guidance are intended to be issued in early 2019.	In progress.
4.4	The Welsh Government will maintain the recommended web filtering standards for schools in Wales.	Ongoing.
4.5	The Welsh Government will review and revise the non-statutory anti-bullying guidance, 'Respecting others', which includes advice on tackling online bullying in schools.	In progress.
4.6	The Welsh Government will review the anti-bullying resources that are currently available for schools and assess any needs to better support education practitioners to tackle bullying in education settings.	In progress.
4.7	The Welsh Government will maintain 'Respect and resilience' guidance for schools.	Ongoing.
4.8	The Welsh Government will implement 'Connected Communities: A strategy for tackling loneliness and social isolation and building stronger social connections'.	In progress.
4.9	The Welsh Government will continue to review, update and promote its guidance 'Live-streaming and video-conferencing: safeguarding principles and practice'.	New action.
4.10	The Welsh Government will publish and promote the guidance 'Sharing nudes and semi-nudes: responding to incidents and safeguarding children and young people. Guidance for education settings in Wales'.	New action.
4.11	The Welsh Government will explore the need to adapt and publish the UKCIS Online Safety Audit Tool to support trainee teachers and newly qualified teachers.	New action.

5. Research		Status
5.1	The Welsh Government will explore current screen time usage by young children in Wales to inform policy development in this area.	In progress.
5.2	In the National Survey for Wales in 2020–21 the Welsh Government will include online safety as a topic.	Ongoing.
5.3	The Welsh Government will support the National Cyber Security Centre (NCSC) to pilot the 'Cyber Essentials' certification with education settings in Wales.	New action.
5.4	The Welsh Government will commission research to evaluate the current cyber maturity of educational institutes across Wales.	New action.
5.5	The Welsh Government will support the Developing Resilience against Online Grooming Project lead by Swansea University and their proposal to develop an interconnected set of tools to prevent and combat online grooming.	New action.

6. Resources		Status
6.1	The Welsh Government will work with SWGfL to promote and provide access to 360 safe Cymru, a bilingual online safety self-assessment tool that is available to all maintained schools in Wales, through single sign-on (SSO) with Hwb. The content of the tool, in addition to the associated policy templates, will be updated once every two years.	Ongoing.
6.2	The Welsh Government will develop bilingual online safety resources for primary and secondary learners on a range of specific online safety issues.	Ongoing.
6.3	The Welsh Government will explore what online safety resources are available and how they can be tailored for home-educating parents and carers.	In progress.
6.4	The Welsh Government will continue to develop a range of bilingual online safety resources for education practitioners, including classroom resources and teacher guides.	Ongoing.
6.5	The Welsh Government will develop and roll out a safeguarding audit tool and guidance for schools to use to assess their safeguarding provision.	Delivered.
6.6	The update of the Welsh Government's counselling toolkit will include a chapter on online counselling, giving guidance on providing a safe online service.	In progress.
6.7	The Welsh Government will undertake a small scoping exercise around online safety resources for learners with additional learning needs (ALN).	In progress.
6.8	The Welsh Government will develop and publish an online safety toolkit for practitioners working in early years settings.	Delivered.
6.9	The Welsh Government will develop a series of six online safety films for parents, carers and families.	Delivered.
6.10	The Welsh Government will work with Common Sense Education to publish bilingual digital citizenship lessons for education practitioners.	New action.

6.11	The Welsh Government will work with Childnet to provide bilingual online sexual harassment resources for schools in Wales.	New action.
6.12	The Welsh Government will work with the NSPCC to update, review and publish bilingual versions of the NSPCC's Net Aware resources and additional support for parents and carers.	New action.
6.13	The Welsh Government will develop a comprehensive programme of work to provide cyber resilience resources to education stakeholders across Wales.	New action.
6.14	The Welsh Government will explore opportunities to work with partners to expand its provision of digital resilience content specifically designed for children and young people.	New action.
6.15	The Welsh Government will ensure all Hwb tools and services comply with the General Data Protection Regulation (GDPR) and Data Protection Act 2018 (DPA 2018) as well as support schools to meet their data protection obligations and digital resilience requirements through collaboration and relevant education programmes, e.g. Cyber Essentials.	New action.
6.16	The Welsh Government will continue work with SWGfL to promote and provide access to 360 degree safe Cymru, a bilingual online safety self-review tool that is available to all maintained schools in Wales, through single sign-on (SSO) with Hwb. This will be updated and expanded to include 360 degree digi Cymru, a self-review tool to help schools and settings evaluate how well they are planning, applying and sustaining digital learning.	New action.

<b>7. Training and development</b>		<b>Status</b>
7.1	The Welsh Government will continue to deliver a comprehensive online safety training programme, focusing on specific areas of online safety.	In progress.
7.2	The Welsh Government will continue to promote the 'Keeping learners safe – Online safety module'.	Ongoing.
7.3	The Welsh Government will ensure online safety remains a key part of all digital inclusion-related activity.	Ongoing.
7.4	The Welsh Government will continue to work with key stakeholders to provide training material and support on matters relating to counter-terrorism.	Ongoing.
7.5	The Welsh Government will work with the National Cyber Security Centre (NCSC) to develop a cyber resilience online training package for education stakeholders in Wales.	New action.
7.6	The Welsh Government will continue to train relevant professionals, including those in education settings, to recognise and respond to violence against women, domestic abuse and sexual violence (VAWDASV).	New action.
7.7	The Welsh Government will ensure that digital resilience is represented and considered as part of the ongoing work on safeguarding and vulnerable children and young people.	New action.